



## **Generic Print Driver Install (Parallel/LPT or Serial/COM)**

If you are going to connect your printer to your computer as a Parallel (LPT) or Serial (COM) connection, you will use the Windows Generic Print Driver. Follow the instructions below to install the driver. The instructions listed below are based on Windows XP install. If you are installing a printer on a Windows 98 or Windows ME computer, the screens will be a little different.

### **Windows Generic Printer Driver – Parallel (LTP) Connection**

1. Click **Start > Settings > Printers**.
2. Click on **Add a Printer**.
3. On the **Welcome** screen click **Next**.
4. On the **Local or Network** printer screen select **Local**. Remove the check mark from **Automatically detect and install my Plug and Play printer** click **Next**.
5. Select the printer port you are connecting your printer too. The default is **LPT1** click **Next**.
6. On the **Install Printer Software** screen under **Manufacturers** select **Generic** and under **Printers** select **Generic / Text Only** click **Next**.
7. If you have a generic print driver already installed for another printer, you will get the **Use Existing Driver** screen. Select **replace existing driver** click **Next**.
8. On the **Name Your Printer** screen, replace the **Generic / Text Only** with the name of your printer. This will help to distinguish between printers listed in the Printers Folder. Under **Do you want to use this printer as your default printer?** Select **No**.
9. On the **Printer Sharing** screen, you can setup the printer to be shared across your network. Make the appropriate selection click **Next**.
10. On the **Print Test Page** screen, if you are installing a **Receipt Printer** you **can** print a test page however, if you are installing a **Tag Printer**, select **NO** to printing a test page (printing a test page to this printer could cause problems with it printing correctly) click **Next**.
11. On the **Completing Add Wizard** screen click **Finish**. The printer should be listed in your Printers Folder.

## **Windows Generic Printer Driver – Serial (COM) Connection**

1. Click **Start > Settings > Printers**.
2. Click on **Add a Printer**.
3. On the **Welcome** screen click **Next**.
4. On the **Local or Network** printer screen select **Local**. Remove the check mark from **Automatically detect and install my Plug and Play printer** click **Next**.
5. Select the printer port you are connecting your printer too. Click the down arrow and select the appropriate **COM1** (usually COM1) click **Next**.
6. On the **Install Printer Software** screen under **Manufacturers** select **Generic** and under **Printers** select **Generic / Text Only** click **Next**.
7. If you have a generic print driver already installed for another printer, you will get the **Use Existing Driver** screen. Select **replace existing driver** click **Next**.
8. On the **Name Your Printer** screen, replace the **Generic / Text Only** with the name of your printer. This will help to distinguish between printers listed in the Printers Folder. Under **Do you want to use this printer as your default printer?** Select **No**.
9. On the **Printer Sharing** screen, you can setup the printer to be shared across your network. Make the appropriate selection click **Next**.
10. On the **Print Test Page** screen, if you are installing a **Receipt Printer** you **can** print a test page however, if you are installing a **Tag Printer**, select **NO** to printing a test page (printing a test page to this printer could cause problems with it printing correctly) click **Next**.
11. On the **Completing Add Wizard** screen click **Finish**. The printer should be listed in your Printers Folder.

After you have install a **Serial** printer, you must set the **Flow Control** for the printer to print correctly. Follow the sets outlined below to set the Flow Control.

12. Right-click on the printer in the printers lists, and left-click on **Properties**.
13. Click on the **Port Tab** to bring to the forefront (Windows98 click on the Details Tab).
14. Click on the **Configure Button** and set the **Flow Control** to **Hardware**. Click **Apply** and then **OK**.