



VeriFone PinPad

Read this document carefully before connecting the VeriFone PinPad to your computer.

1. The computer should be **off**.
2. Remove the VeriFone PinPad, A/C Adapter and Cables from the box.
3. Connect the A/C Adapter and cables to the VeriFone PinPad and to a phone port on the wall. Connect the VeriFone to a Serial/COM port on the back of the computer.
4. Turn the computer **on**.
5. Open The Uniform Solution program go to **Setup > This Computer > Credit Cards**. Put a checkmark in a **PinPad device is connected to this computer**. Select the appropriate COM port and click ok to save your changes.
6. After all the configurations had been made the display on the PinPad should read **Wait**.

NOTE: When The Uniform Solution program is closed, you will see arrows crossing the display on the PinPad.

Troubleshooting

1. Check all the connections to the computer and to the PinPad.
2. Check all the configurations in The Uniform Solution to ensure that the PinPad is setup correctly.
3. Disconnect the phone cable from the PinPad and then reconnect to reset the PinPad.
4. Check the configurations in X-Charge to ensure that the PinPad feature has not been activated. To do this, open X-Charge > File > Setup > Credit Cards > Transaction Tab. No checkmark should be entered on this window.
5. To test the PinPad, close X-Charge. Right-click on the X-Charge icon in the System Icon Tray and left-click on Exit. Click yes to close. Open The Uniform Solution program and create an Invoice. Under payment method select Debit/ATM. Scan a card and when asked to enter your pin number, punch in a fake pin number then cancel the transaction.

Below is a diagram to assist you in connecting the cables for the VeriFone PinPad.

